Scott Hasse

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Senior Systems Administrator | Infrastructure, Identity and Security

Hands-on systems administrator with more than 13 years of experience across IT infrastructure, enterprise identity, SaaS administration, and security operations. Background includes Windows, macOS, and Linux environments; VMware and Veeam; Active Directory and Entra ID; and Microsoft 365 and Google Workspace. Brings acquisition integration experience and responsibility across 13 completed SOC 2 audits. Focused on individual-contributor systems administration, technical troubleshooting, and reliable day-to-day operations.

Core Expertise

Systems administration | Infrastructure support | Identity and access | SaaS administration | Security and compliance | Acquisition integration | Vendor and licensing management | Technical escalation | Documentation and IT service management

Professional Experience

IT Manager | Istation and Amira Learning
July 2019-Present | Istation acquired by Amira Learning in June 2024

- Serve as a senior escalation resource for infrastructure, identity, and endpoint issues in an environment supporting 260 employees and 50 contractors; support a 40-node SaaS development environment.
- Administer Active Directory, Entra ID, Microsoft 365, and Google Workspace Enterprise, with six years of Workspace experience. Configure SAML authentication for GitHub, KnowBe4, AWS, and other applications and support OAuth integrations.
- Own SOC 2 controls and policies and contribute IT evidence within a cross-departmental process; completed seven SOC 2 audits during tenure with Istation and Amira Learning.
- Played an integral role in the acquisition IT transition. Migrated Amira's 60-user Google Workspace into Istation's 220-user tenant, covering accounts, email, groups, Drive content, and shared drives.
- Administer Google Vault legal holds and legal document requests. Use GAM for CSV-driven bulk operations and reporting, including mailbox delegation and group membership updates.
- Implemented ManageEngine ServiceDesk for ticketing, inventory, and knowledge management; conduct security hardening, employee security training, and phishing testing.
- Manage contracts for Zoom, Google Workspace, KnowBe4, Slack, monday.com, and other vendors. Vet providers and pricing for management approval and routinely audit license consumption against actual needs.
- Coordinate with CDW to upgrade Microsoft licensing to include Intune in support of an endpoint management rollout.

Professional Experience Continued

Senior Systems Administrator | GDS Link Marketing Services
December 2011-May 2018

- Supported development and production environments for a 60-employee marketing technology organization, maintaining internal and customer-facing infrastructure and daily IT operations.
- Owned controls, policies, evidence collection, auditor coordination, and remediation for six SOC 2 audits; partnered with the CIO, who provided management responses to findings.
- Supported approximately four additional customer-driven security audits annually for credit union clients; served as the primary technical contact for customer security reviews and risk assessments.
- Designed and implemented a company-wide security awareness program.

Selected Project

Google Workspace consolidation following an acquisition

Completed email and Drive cutover during a weekend with approximately three hours of downtime. Used a third-party service for email migration and validation rather than building dedicated migration infrastructure. Independently developed a transfer approach to preserve original IDs for externally shared Drive files and resolved individual Drive discrepancies after migration.

Technologies and Platforms

Operating systems: Windows Server and Desktop, macOS, Linux Server

Infrastructure: VMware, Veeam, WatchGuard, networking, switching, routing

Identity: Active Directory, Microsoft Entra ID, Google Workspace IdP, SAML, OAuth

SaaS and collaboration: Microsoft 365, Microsoft Exchange, Google Workspace Enterprise, Google Vault, Zoom, Slack, KnowBe4, monday.com

Administration and service management: GAM bulk operations and reporting, ManageEngine ServiceDesk

Education

University of Oklahoma
Bachelor of Science in Mechanical Engineering